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Holland Water BV **Sheraton**

Attn. Mr. L.C. de Zeeuw

Nijendal 52

3972 KC Driebergen

The Netherlands

Concerning: Referenceletter Bifipro Installation

Amsterdam, 24 December 2013

Dear Mr. De Zeeuw,

I am writing this letter as a testimonial to our satisfaction with Holland Water generally and the Bifipro system in particular.

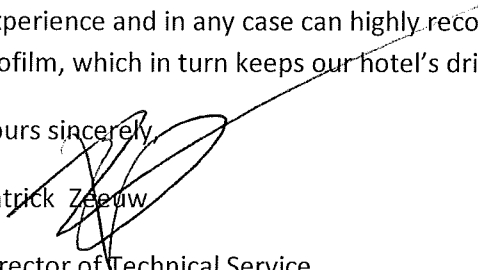
20 months ago, we were having difficulty maintaining levels of biofilm within acceptable norms, using a different type of Copper and Silver ionisation system. Obviously we take such matters extremely seriously and whenever we got a reading of concern, we immediately closed down the location in question and took the various measures necessary to address the problem, not least given the importance of the reputation of Sheraton.

This is clearly a time consuming and costly process, not just in energy usage, water and manpower, but also in lost income for the hotel when it means, for instance, that we would need to leave a guest room unoccupied for a period of 14 days, prior to re-renting it.

Personally I was initially sceptical about Copper Silver ionisation and other kind of systems as a means of legionella control since we had several bad experiences with different types of systems including Copper Silver ionisation. However, after reviewing the facts with you and your company, we at Sheraton Schiphol, a prestigious hotel with over 400 bedrooms and substantial restaurants, business meeting, sports and conference facilities, took the decision to install the Bifipro in May 2012. Within 3 months we were totally legionella free and have not lost a booking since. We now fully understand why Holland Water enjoys such a good reputation in the Dutch market and has so many installations in place and operating successfully for many years.

I would be happy to be contacted by other Sheraton locations (or even other hotels) about our experience and in any case can highly recommend Bifipro as a system to eliminate and prevent biofilm, which in turn keeps our hotel's drinking water system legionella free.

Yours sincerely,

  
Patrick Zeeuw

Director of Technical Service

Sheraton Schiphol Airport